

Industrial Credit And Investment Corporation of India (ICICI) – Established in 1955 – As a Development Financial Institution at the Initiative of World Bank

**ICICI Bank Established in 1994** 

Both the Entities were merged in 2002 to make ICICI Bank as India's second largest bank in terms of assets

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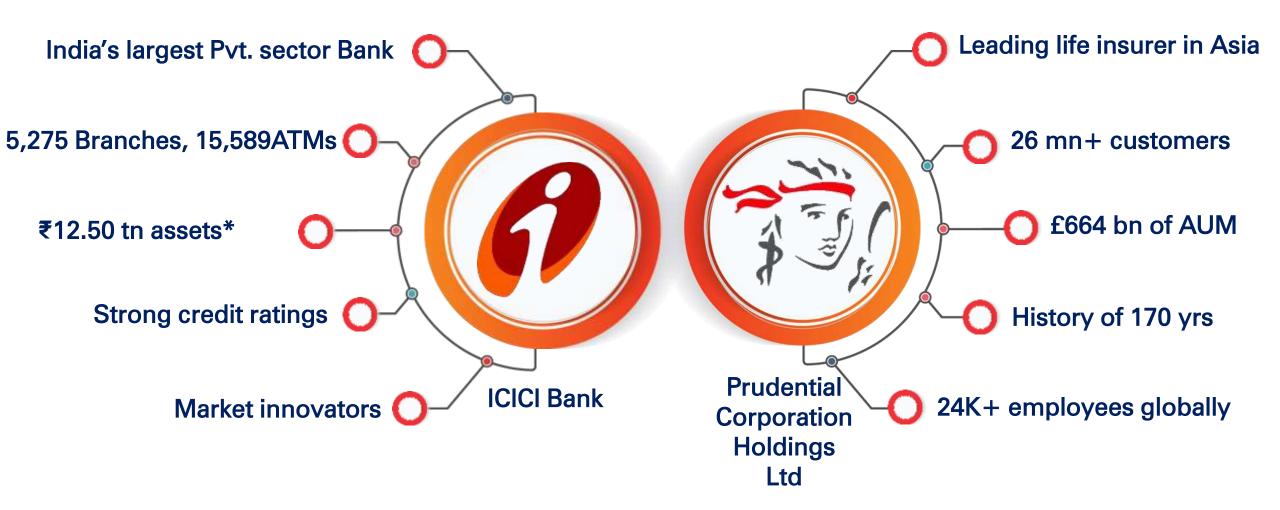


Established in London in 1848, in UK and Europe and Asia

More than 2.6 Crore customers worldwide

In Asia, it operates in 12 countries (China, Hong Kong, India, Indonesia, Japan, Korea, Malaysia, the Philippines, Singapore, Taiwan, Thailand & Vietnam)

## Strong Foundation...



<sup>\*</sup> Total consolidated assets as of June 30, 2019

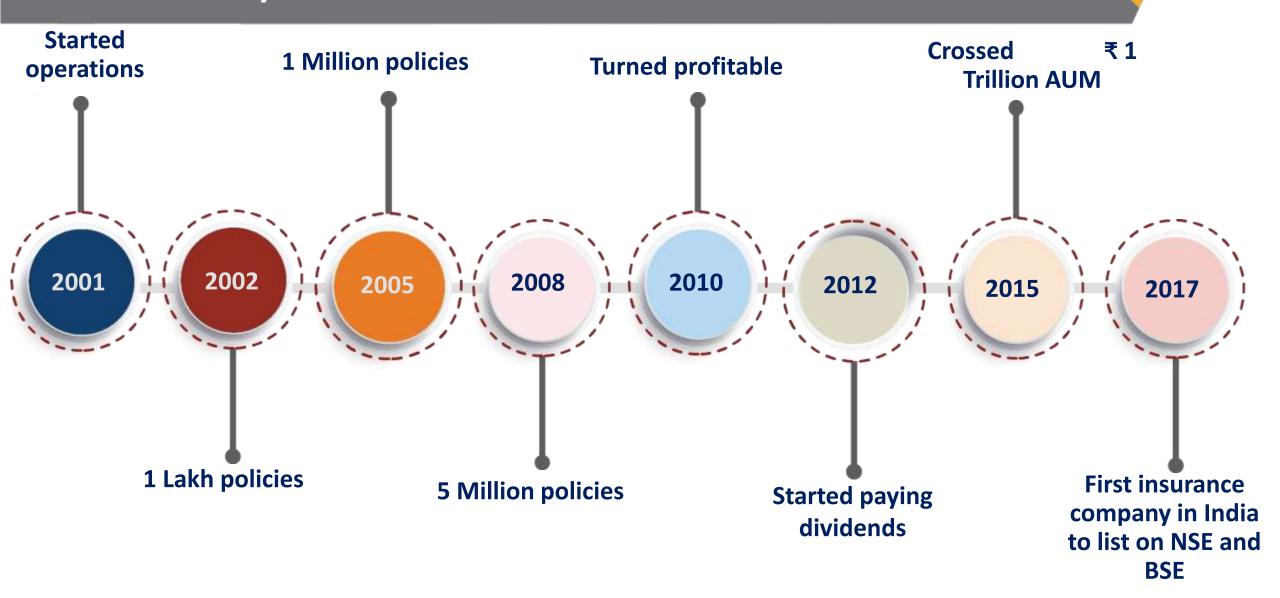
#### You have joined the right company...







## The Journey so far...



Source: Company website

## Where are we today?



One of the leading market players<sup>1</sup> among private sector insurers since inception



First insurance company in India to list on NSE and BSE



Among the top 100 companies<sup>2</sup> in India basis market capitalization - 565.09 bn<sup>3</sup> as on May 31, 2020



AUM of ₹ 1,604.10 bn<sup>3</sup> as at FY2019



Employee strength of more than 15,000 with presence across more than 420 locations in India

<sup>&</sup>lt;sup>1</sup> On Retail Weighted Received Premium (RWRP) basis

<sup>&</sup>lt;sup>2</sup> Source: BSE India as on August 30, 2018

<sup>&</sup>lt;sup>3</sup> Source: Annual Report FY2018

### Strong performance on customer metrics...

97.8%

Claim settlement ratio<sup>1</sup>

83.2%

One of the best 13<sup>th</sup> month persistency<sup>3</sup> ratio in the industry

1.6 days

Average claims settlement time<sup>2</sup>

48

Number of grievances per 10,000 new business policies (retail)

- 1. Individual death claims
- 2. Average turnaround time for non-investigated claims from receipt of last requirement
- 3. Retail excluding single premium computed as per IRDA circular dated January 23, 2014

### **Products available across all categories**



















Non-linked

Savings

Linked

Participating with equity

Savings with guarantee; Annuity

**ULIP:** Suite of funds for Equity and Debt

ICICI Pru

**ULIP:** with capital guarantee









Shubh Raksha Life



Super Protect - Credit Short State WarperStreet on Street Life Science on Product

Retail

**Protection** 

Group

Pure term with accident cover

Critical illness, Disease specific Pure term, Micro insurance, Credit insurance, Critical illness

#### Awards and accolades

Excellence in Financial Reporting: FY19 annual report

Ranked amongst top 3 companies

One of the most valuable brands six times in a row

Life insurance company of the year



**ICAI** Award



Indian corporate governance scorecard



'BrandZ Top 75 Most Valuable Brands 2019'



4th Annual Insurance India Summit & Awards 2019

#### Claim settlement ratio

Year 2019-20



## Individual claims paid: Volume & Value – 10 years

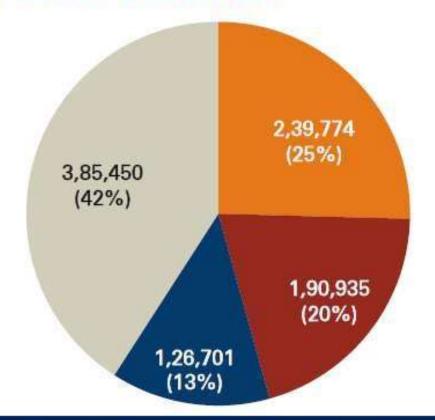


In last 10 years, ICICI has paid 1.58 times claims against Comp. H and 4.37 times against Comp. T by value

Source: IRDAI annual report









ICICI Pru has highest sum assured market share of 25% among private players

ICICI Pru has highest market share of 24% (Rs. 770 cr.) in Protection market size of Rs. 3,200 crore\*

Source: Insurers' public disclosure FY19

\*Internal estimates

#### **Consistent Claim settlement Ratio**

#### Yeh Naya Nahin hai. Garv Hai

Company / Year	09-10	10-11	11-12	12-13	13-14	14-15	15-16	16-17	17-18	18-19	Average
ICICI Prudential	90.17%	94.61%	96.53%	96.29%	94.10%	93.80%	96.20%	96.68%	97.88%	98.58%	95.48%
HDFC Life	91.14%	95.41%	96.17%	95.76%	94.01%	90.50%	95.02%	97.62%	97.80%	99.04%	95.25%
SBI Life	83.27%	82.24%	95.48%	94.41%	91.06%	89.43%	93.39%	96.69%	96.76%	95.03%	91.78%
Bajaj Life	88.18%	88.69%	90.61%	88.67%	91.29%	91.85%	91.30%	91.67%	92.04%	95.01%	90.93%
Max Life	65.51%	77.96%	89.84%	94.25%	93.86%	96.03%	96.95%	97.81%	98.26%	98.74%	90.92%
TATA AIA	78.17%	81.93%	83.84%	84.46%	89.68%	94.47%	96.80%	96.01%	98.00%	99.07%	90.24%

<sup>\*</sup>Numbers are for Individual Death claims from Annual Report published by IRDAI from FY 10 to FY 19

The data speaks for itself. Over the last 10 years, ICICI Prudential has had one of the highest claim settlement ratios in the industry.

### IPRU has Best Average Claim settlement ratio in last 10 years

## Limited pay offers high savings opportunity in Term Plan



LP / Cover	<b>1 Cr.</b> ( Total Premium Paid )	<b>2 Cr.</b> (Total Premium Paid)			
10 Pay is an	exciting proposition with up	oto 43% savings potential			
10 Pay	11.70 L Save UP To 43%	19.10 L Save up to 40%			
RP	20.70 L	31.97 L			

For a 45 year old male cover upto age 85 years

		ICIC	I PRUDE	NTIAL	LIFE SAVIN	IGS SURA	AKSHA		LIC	NEW E	NDOWN	IENT
Year	GMB	GMB/1000	Bonus/1000	Bonus	GMB+Bonus	Guaranteed Bonus/1000	G.Bonus	Total Bonus	SA	SA/1000	Bonus/1000	Total Bonus
1	1012556	1013	30	30377	1042933	50	50628	81004	1000000	1000	42	42000
2	1042933	1043	30	31288	1074221	50	50628	81916	1000000	1000	42	42000
3	1074221	1074	30	32227	1106447	50	50628	82854	1000000	1000	42	42000
4	1106447	1106	30	33193	1139641	50	50628	83821	1000000	1000	42	42000
5	1139641	1140	30	34189	1173830	50	50628	84817	1000000	1000	42	42000
6	1173830	1174	30	35215	1209045			35215	1000000	1000	42	42000
7	1209045	1209	30	36271	1245316			36271	1000000	1000	42	42000
8	1245316	1245	30	37359	1282676			37359	1000000	1000	42	42000
9	1282676	1283	30	38480	1321156			38480	1000000	1000	42	42000
10	1321156	1321	30	39635	1360791			39635	1000000	1000	42	42000
11	1360791	1361	30	40824	1401614			40824	1000000	1000	42	42000
12	1401614	1402	30	42048	1443663			42048	1000000	1000	42	42000
13	1443663	1444	30	43310	1486973			43310	1000000	1000	42	42000
14	1486973	1487	30	44609	1531582			44609	1000000	1000	42	42000
15	1531582	1532	30	45947	1577529			45947	1000000	1000	42	42000
16	1577529	1578	30	47326	1624855			47326	1000000	1000	42	42000
17	1624855	1625	30	48746	1673601			48746	1000000	1000	42	42000
18	1673601	1674	30	50208	1723809			50208	1000000	1000	42	42000
19	1723809	1724	30	51714	1775523			51714	1000000	1000	42	42000
20	1775523	1776	30	53266	1828789			53266	1000000	1000	42	42000
	Total Bonus							1069372	T	otal Bor	nus	840000

#### LIC Vs ICICI Pru Life

Age	Year	LIC Jee	van Shiro	mani	iPru Life	Lakshya Li Income	ife Long	Age	Year	LIC Jeevan Shiromani	iPru Life Lakshya Income	
			Money Back	Maturity	Investment	Money Back	Claim			Investment Money Back Maturi	y Investment Money Bac	k Claim
30	1	-1075550			-1075550			55	26		1269364	
31	2	-1075550			-1075550			56	27		1269364	
32	3	-1075550			-1075550			57	28		1269364	
33	4	-1075550			-1075550							
34	5	-1075550			-1075550			58	29		1269364	
35	6	-1075550			-1075550			59	30		1269364	
36	7	-1075550			-1075550			60	31		1269364	
37	8	-1075550			-1075550			61	32		1269364	
38	9	-1075550			-1075550			62	33		1269364	
39	10	-1075550	3000000		-1075550			63	34		1269364	
40	11	0			0			64	35		1269364	
41	12	0	3000000		0			65	36		1269364	
42	13	0			0			66	37		1269364	
43	14	0		11650000	0							
44	15					1613325		67	38		1269364	
45	16					1269364		68	39		1269364	
46	17					1269364		69	40		1269364	
47	18					1269364		70	41		1269364	
48	19					1269364		71	42		1269364	
49	20					1269364		72	43		1269364	
50	21					1269364		73	44		1269364	
51	22					1269364		74	45		1269364	
52	23					1269364		75	46		1269364	17671579
53	24					1269364				- 000/		1/0/13/9
54	25					1269364		li li	RR	5.06%	6.69%	

Tax Free Income Till 99 Years

Whole Life Cover Till 99 Years

Annual Income more than Annual Premium

Regular
Additions from
1st Year till
Income Starts

# A Savings Plan Which Gives You Capital Protection, Whole Life Cover, Life Long Income

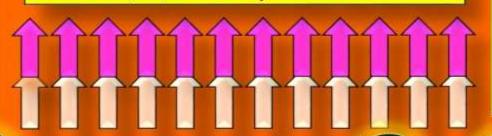
Get Lump Sum Rs.1,50,000

Get Lump Sum Rs.13,15,610

Pay Rs.1,00,000 PA for 10 Years



Get Rs.1,15,610 Every Year Till 99 Years



35

45

50

Cash Bonus-Rs.90,500

Death of PH

85

Get Death Benefit Rs.15,70,791

Premium Payment Term	10 Yrs	12 Yrs	15 Yrs			
Payout Start Date	15 <sup>th</sup> Yr	17 <sup>th</sup> Yr	20 <sup>th</sup> Yr			
Max age at entry	55	53	50			
Min age at entry	0					
Policy term in years	99 – age at entry					
Min premium (p.a.)	30,000					

You Pay	PPT	Life Long Income PA (Multiplier)
	10	1.15 X
х	12	1.51 X
	15	2.18 X

